

2461/1(c)
24/06/2022

COMPLAINT BEFORE WEST BENGAL INFORMATION COMMISSION

COMPLAINT u/s 18(1)



1. **NAME OF THE APPLICANT:** KOMAL DUTTA DASHORA
2. **ADDRESS:** Komal Dutta Dashora
President Legal & Compliance
For Medica Superspecialty Hospital
127, E.M.Bypass, Mukundapur, Kolkata-700 099
Mobile: 9831256896
Komal.dashora@medicasynergie.in
3. **DATE OF FILING OF APPLICATION FOR INFORMATION UNDER RTI ACT 2005:** 05.04.2022 (Received by the SPIO on 06.04.2022)

A self-attested copy of RTI application dated 05.04.2022 is attached with this application.
4. **NAME OF THE STATE PUBLIC INFORMATION OFFICER TO WHOM THE APPLICATION WAS MADE & ADDRESS:**

The Secretary, (State Public Information Officer),
West Bengal Clinical Establishment Regulatory Commission, Standard Insurance Building, 1st floor, 32, Binoy Badal Dinesh Bag, Lal Dighi, Lal Bazar, Kolkata, West Bengal 700001.
5. **INFORMATION SOUGHT FOR:**

(i) Photocopies of the reports by two Expert Committees of eminent Medical Professionals which were referred in the order Vide Memo No. 3179/WBCERC/2021 dated 02.07.2021. This was referred in the 3rd paragraph of the order dated 02.07.2021. (Photocopy of the said memo no.3179/WBCERC/2020-21 dated 02.07.2021 is enclosed so that you can quickly understand which documents I am seeking).

Komal Dutta Dashora

(ii) Photocopy of the Expert Committee Report which was formed vide Reference-Memo No 1420/WBCERC/2020 dated 10.08.2020.

(iii) Photocopy of the Expert Committee Report which was formed vide Reference Memo No 1496/WBCERC/6M-09/2020 Dated 22.08.2020.

6. Have you received any information?

No

7. For complaint under section 18(1) only

1) No response from the SPIO to the RTI application dated 05.04.2022 has been received as on date by the applicant within the time limit specified in the RTI Act, 2005. Application under section 6 of The Right to Information Act, 2005 was made on 05.04.2022 and the SPIO received the same on 06.04.2022. The SPIO did not supply the information within the statutory time period i.e., within 30 (thirty) days from the date of receipt of the said application.

2) No intimation and/or information has been provided as who is the Appellate Authority under the Right to Information Act, 2005.

8. Relief

(a) Praying for supply of the documents as sought in application under section 6 of The Right to Information, Act 2005 dated 05.04.2022 and the relevant portion of the said application is quoted hereinbelow;

“1. Photocopies of the reports by two Expert Committees of eminent Medical Professionals which were referred in the order Vide Memo No. 3179/WBCERC/2021 dated 02.07.2021. This was referred in the 3rd paragraph of

Komal Dutta Dashora

the order dated 02.07.2021. (Photocopy of the said memo no.3179/WBCERC/2020-21 dated 02.07.2021 is enclosed so that you can quickly understand which documents I am seeking).

2. Photocopy of the Expert Committee Report which was formed vide Reference-Memo No 1420/WBCERC/2020 dated 10.08.2020.

3. Photocopy of the Expert Committee Report which was formed vide Reference Memo No 1496/WBCERC/6M-09/2020 Dated 22.08.2020.”

(b) Any other relief This Hon'ble Commission deem fit and proper.

I, Komal Dutta Dashora, son of Shri Durga Dutta Dashora, aged about 45 years, by faith: Hindu, by occupation: working for gain at Medica Superspecialty Hospital, 127, Mukundapur, E.M.Bypass, Kolkata-700 099, being an Indian citizen do hereby solemnly affirm that the statements made herein are true to my knowledge based on records and the rest are my humble submissions to the Hon'ble West Bengal Information Commission.

Place: Kolkata

Signature of the complainant

Date: 24/06/2022

Komal Dutta Dashora

KOMAL DUTTA DASHORA

Index of self-attested documents attached:

- 1) Photocopies of application under section 6 of The Right to Information Act, 2005 dated 05.04.2022 along with documents attached with said application, postal receipt and India Post Consignment Tracking Report.
- 2) Photocopy of letter dated 01.06.2022 alongwith postal receipt and tracking report.

Komal Dutta Dashora

Date: 25th April 2022

To

The Secretary, (State Public Information Officer)
THE HON'BLE WEST BENGAL CLINICAL ESTABLISHMENT
REGULATORY COMMISSION,
Standard Insurance Building,
1st Floor, 32, B.B.D.Bagh,
Kolkata-700001.

Sub: Seeking photocopies/information u/s 6 of the Right to Information Act, 2005.

Sir,

I am seeking following information and/or **photocopies** under Section 6 of the Right to Information Act, 2005:-

1. Photocopies of the reports by two Expert Committees of eminent Medical Professionals which were referred in the order Vide Memo No. 3179/WBCERC/2021 dated 02.07.2021. This was referred in the 3rd paragraph of the order dated 02.07.2021. (Photocopy of the said memo no.3179/WBCERC/2020-21 dated 02.07.2021 is enclosed so that you can quickly understand which documents I am seeking).
2. Photocopy of the Expert Committee Report which was formed vide Reference-Memo No 1420/WBCERC/2020 dated 10.08.2020.
3. Photocopy of the Expert Committee Report which was formed vide Reference Memo No 1496/WBCERC/6M-09/2020 Dated 22.08.2020.

In terms of the Rule 3 of the West Bengal Right to Information Rules, 2006 made under the R.T.I. Act, 2005, I am attaching herewith Court Fees of Rs.10/- for seeking information. I also clarify that I shall pay all the expenses and/or costs, if required, for photocopying of the documents sought as soon as the same is informed to me.

As a proof of my identity, photocopy of my Aadhar card is enclosed.

Yours sincerely,

Encl: As stated above.

Komal Dutta Dashora
President Legal & Compliance
For Medica Superspecialty Hospital
Mobile/Whatsapp No.: 9831256896
Email: komal.dashora@medicasynergie.in

Komal Dutta Dashora



কোমল দত্ত দশোরা
Komal Dutta Dashora
পিতা : দূর্গা দত্ত দশোরা
Father : Durga Dutta Dashora
জন্মতারিখ / DOB : 28/06/1976
পুরুষ / Male



8800 7525 3081

আধার - সাধারণ মানুষের অধিকার



ভারতীয় জনসংখ্যা নিয়ন্ত্রণ
Bharatiya Janasankhya Niyam

ঠিকানা: উপহার লাক্সারী কমপ্লেক্স,
ফ্লাট নং-603, চাকগারিয়া-7, 2052
চকগড়িয়া, পঞ্চসায়র, কোলকাতা,
পশ্চিমবঙ্গ, পশ্চিম বঙ্গ, 700094

Address: UPOHAR LUXURY
COMPLEX FLAT -603 TOWER -7,
2052 CHAKGARIA, Panchasayar,
Kolkata, Panchasayar, West
Bengal, 700094

8800 7525 3081

1947
1800 300 1947

help@uidai.gov.in

www.uidai.gov.in

FOR RTI

Komal Dutta Dashora

05.04.2022

Komal Dutta Dashora

EW237802782IN IVR:6987237802782
SP KOLKATA GPO <700001>
Counter No:12,05/04/2022,12:50
To:SECRETARY, KOLKATA
PIN:700001, KOLKATA GPO
From:K. DUTTA DASHORA, KOLKATA
Wt:55gms
Amt:29.50(Cash)Tax:4.50
<Track on www.indiapost.gov.in>
<Dial 18002666868> <Wear Masks, Stay Safe>

भारतीय डाक



India Post

Komal Dutta Dashora

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Memo No. 3179 /WBCERC/2021

Date: 2nd July ,2021

Order

Whereas West Bengal Clinical Establishment (Registration , Regulation and Transparency) Act 2017 entrusts the West Bengal Clinical Establishment Regulatory Commission to fix up rates and charges in connection with treatment of indoor and outdoor patients under Section 38 of the said Act as a part of its Regulatory Authority .

And

Whereas it had been under consideration of the Commission to give a cap to rates for various common radiological and pathological tests to put a check on a very high and irrational rates .

And

Whereas the Commission formed two expert Committees of eminent medical professionals to deliberate on the issue and suggest reasonable rates for radiological and pathological tests

And

Whereas the following rates were suggested by two Expert Committees as formed by the Commission

And

Whereas the Commission approved the following radiological and pathological rates after due deliberation



Komal Dutta Dashora

Scanned by SelfScan

1. Radiological Charges

Sl No	Investigations		Rate (in Rs)
1	Chest X Ray PA View	Single Exposure	400.00
2	USG Chest as point of Care Testing (Bed Side) (Optional)		2200.00
3	HRCT (Both Inspiratory and Expiratory)	16 Slice CT Scan	3800.00
		64 Slice CT Scan	4500.00
		128 Slice CT Scan	5200.00
4	For Additional Contrast Study of Thorax Extra Charges would be (For Contrast Media & Extra Films)		1500.00
5	CT Pulmonary Angiography (Including Contrast and other Consumables)	64 Slice CT Scan	10000.00
		128 Slice & Above CT Scan	11000.00

2. Pathological Charges

Sl No	Name of test	Rate (in Rs)
1.	Procalcitonin	4000.00
2.	IL - 6	3500.00
3.	D - Dimer	2300.00
4.	Ferritin	1600.00
5.	CRP	1000.00
6.	Sodium	450.00
7.	Potassium	450.00
8.	Chloride	450.00
9.	Electrolytes	1200.00
10.	HC03-	500.00
11.	PT	500.00
12.	APTT	600.00
13.	CK MB	1350.00
14.	Complete Haemogram	450.00



Komal Dutta Dashora

	(Hb, TLC, PCB, Platelet, MCV, MCHC, RDW - CV)	
15.	Blood Gas	1800.00

And

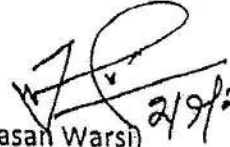
Whereas the rates have already been shared by the Commission with some of the big CEs during course of disposal of complaints as a guidance to them and the above chart is already in vogue in some of these CEs.

And

Whereas it is , now , decided by the Commission to give a formal effect to the above radiological and pathological rates. This capping will apply to the following category of CEs

- A. This capping of the rates will be applicable to the CEs having more than 150 sanctioned beds with the condition that such hospital will not enhance the rates immediately if the present rates being charged by them are lower than the rates suggested above as the purpose of this order is to rationalize and lower the high charges.
- B. The capping of the rates will be applicable to the CEs having NABH accreditation with the same condition as mentioned under A

This order will take force with immediate effect.


 (Arshad Hasan Warsi) 2/9/2021
 Secretary
 West Bengal Clinical Establishment
 Regulatory Commission

Komal Dutta Dash

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B BD Bag, West Bengal, Kolkata - 700004
Phone: (033) 2262-8447 Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Memo No. 1420/WBCERC/2020

Dated 10.08.2020

COVID REGULATORY ORDER NOTI OF 2020 Dated August 10, 2020

ORDER

It has come to the notice of the Commission, the clinical establishments are charging high amounts on account of pathological tests, some of which are probably unnecessary. The Commission has gone through a recent bill raised by a clinical establishment where a patient was charged Rs 22 each for this and another sample. Rs 71816 was charged on account of pathological tests. While the Commission would appreciate the compulsion imposed by the COVID-19 virus, that would sometime affect the treating doctors' establishments going to many to situations that would ultimately not lead to any solution. Hence the Commission feels it expedient to have a model pathological guidelines for COVID-19 treatment with or without comorbidity. For such purpose, the Commission would request the following from all establishments: to prepare their guideline to help the COVID-19 infection that would ultimately reduce the financial burden of the patient and to the nation as a whole. The Commission would make it abundantly clear the said guideline to be drafted would be suggestive and recommendations in nature and would not be having any binding effect on the treating doctor who would be the final authority to decide on the issue.

Komal Dutta Dashora

The following experts are:

Dr. Sukumar Mukherjee, Eminent Physician and Member of the Commission

Dr. Subhankar Chowdhury, Head of the Endocrinology Deptt. S.S.K.M. Hospital

Dr. Raj Roy, Head of the Microbiology Deptt. S.S.K.M. Hospital

Dr. Sankar Swaha, Deputy Director of Clinical Care, S.S.K.M. Hospital

Dr. Maheswar Banerjee, Hon'ble Member of the Commission

Dr. Anant Saha, School of Tropical Medicine

Dr. Sushruth Bandyopadhyay, Clinical Care, AMRI Hospital, Salt Lake

Dr. Tarunov Banerjee, Medical SuperSpecialty Hospital

Secretary

(Assistant Secretary)

W.B.C.E.R.C.

MEMO NO. 1403/24/WBCERC/2020

Date 6/3/2020

Copy forwarded to:

1. The Secretary, Department of Health and Family Welfare, Government of West Bengal.
2. The Director, Health Services, Government of West Bengal.
3. The Director, Medical Education, Government of West Bengal.
4. Dr. Sukumar Mukherjee, Eminent Physician and Member of the Commission.
5. Dr. Subhankar Chowdhury, Head of the Endocrinology Deptt. S.S.K.M. Hospital.
6. Dr. Raj Roy, Head of the Microbiology Deptt. S.S.K.M. Hospital.
7. Dr. Sankar Swaha, Deputy Director of Clinical Care, S.S.K.M. Hospital.
8. Dr. Maheswar Banerjee, Hon'ble Member of the Commission.

Kumar Dutta Dasgupta

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447, Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Memo No 1496 /WBCERC/6M-09/2020

Dated 22nd August, 2020

ORDER

The West Bengal Clinical Establishment Regulatory Commission has passed the following regulatory order. It is communicated to all concerned for taking necessary action and submit a report

1. Whereas the Commission, by COVID Regulatory Order No.1 of 2020 dated August 5, 2020, constituted a Committee to prepare a COVID Investigation Guideline to assist the clinical establishments, particularly dealing with the COVID patients' treatment.
2. The Commission has since received the report of the Committee. The said report is considered and accepted. The Commission hereby expresses its sincere gratitude and thanks all the Committee Members for their immense support in this regard.
3. The Commission is now desirous to form another Committee that would examine the fee structure of the investigations now prevalent in various clinical establishments and would try to frame a uniform cost list of all the investigations in the State during COVID period.



Kamal Dutta Dashora

The Members of the Committee are as follows:-

Pathology

A. Dr. Subhendu Roy

B. Dr. Pradip Mitra

C. Dr. Shib Sankar Dha r(Belle Vue)

Radiology

A. Dr. Pradip Deb

B. Dr. Utpalendu Das

C. Dr. Avik Bhattacharya (CMRI)

4. The Commission hereby requests the Members of the Committee to act accordingly and submit their report at the earliest so that such uniform guidelines on cost pricing could be circulated amongst the clinical establishments.


Secretary

West Bengal Clinical Establishment

Regulatory Commission

Memo No 1496/1(6)/WBCERC/6M-09/2020

Dated 22nd August ,2020

Copy forwarded for information and necessary action to:

1. Dr Subhendu Roy
2. Dr. Pradip Mitra
3. Dr. Shib Sankar Dha r(Belle Vue)
4. Dr. Pradip Deb
5. Dr. Utpalendu Das,HOD, Radiology
6. Dr. Avik Bhattacharya (CMRI)


Secretary

West Bengal Clinical Establishment

Regulatory Commission

Komal Dutta Dashora

Memo No 1496/2(18)/WBCERC/6M-09/2020

Dated 22nd August ,2020

Copy forwarded to :

1. The Principal Secretary, Department of Health and Family Welfare , Govt of West Bengal for kind information .
2. The Director, Health Services , Department of Health and Family Welfare , Govt of West Bengal
3. Members , WBCERC
4. PA to Hon'ble Chairperson, WBCERC
5. PA to Hon'ble Vice-Chairperson, WBCERC
6. PA to Secretary , WBCERC
7. Office Copy


Secretary

West Bengal Clinical Establishment
Regulatory Commission

Komal Dutta Dasgupta



Sign In

Register



हिन्दी



You are here Home>> Track Consignment

Track Consignment

Quick help

* Indicates a required field.

* Consignment Number

EW237802782IN

Track More

Booked At	Booked On	Destination Pincode	Tariff	Article Type	Delivery Location	Delivery Confirmed On
KOLKATA GPO	05/04/2022 12:50:52	700001	29.50	Inland Speed Post	KOLKATA GPO	06/04/2022 14:37:56

Event Details For : EW237802782IN

Current Status : Item Delivery Confirmed

Date	Time	Office	Event
06/04/2022	14:37:56	KOLKATA GPO	Item Delivery Confirmed
06/04/2022	14:35:01	KOLKATA GPO (Beat Number:40)	Item Delivered [To: BEAT 12 (Addressee)]
06/04/2022	10:38:44	KOLKATA GPO	Out for Delivery
06/04/2022	08:36:03	KOLKATA GPO	Item Received
06/04/2022	04:56:23	Kolkata RMS Mails TMO	Item Dispatched
06/04/2022	02:41:33	Kolkata RMS Mails TMO	Item Received
05/04/2022	14:38:27	KOLKATA GPO	Item Bagged
05/04/2022	12:50:52	KOLKATA GPO	Item Booked

Home

About Us

Forms

Recruitments

Holidays

Feedback

Right To Information

Tenders India

Related sites

Website Policies

Komal Dutta Dashora

Email**State Chief Information Commissioner West Bengal**

Hearing on 26-05-2025

From : State Chief Information Commissioner West Bengal
<scic-wb@nic.in>

Wed, May 14, 2025 03:02 PM

 1 attachment

Subject : Hearing on 26-05-2025

To : wbcerc@wb.gov.in

Cc : komal dashora <komal.dashora@medicasynergie.in>

Please find the attachment, for further details visit our website

West Bengal Information Commission



WBIC-RTI-C-102186-519-2025 HN.pdf

16 KB

WEST BENGAL INFORMATION COMMISSION

Khadya Bhaban
11A, Mirza Ghalib Street
Kolkata-700 087
Phone No. (033)2252-0509
& (033)2252-0501
Website: www.wbic.wb.gov.in
E-mail: scic-wb@nic.in

RTI Applicant : Komal Dutta Dashora
Public Authority : WBCERC
Date of RTI Application : 05.04.2022
Date of Complaint : 24.06.2022
Date of hearing : 26.05.2025

(Complaint No. 102186 of 2025 under the Right to Information Act, 2005)

Complainant : Komal Dutta Dashora

SPIO : Secretary, WBCERC

Facts on Record & Findings :

Neither the complainant nor the SPIO of the case are present for the hearing.

2. Issue show cause notice to the SPIO as to the reason of his absence from hearing today. It is also appears that no prior intimation has been received from the SPIO regarding his absence from the hearing. The show cause notice of the SPIO is returnable within 6 (six) weeks from the date of issue of this order.

3. The matter will be taken up further once the reply to the show cause notice from the SPIO is received or expiry of 6 (six) weeks, whichever is earlier.

4. Let the authenticated copies of the order be forwarded to all concerned.

Date : 26.05.2025

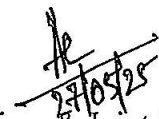

(Naveen Prakash)
State Information Commissioner
West Bengal

No. 3180 - WBIC/RTI/C/102186/519/2025

Date: 27.05.2025

Copy forwarded for information and necessary action to:—

1. The State Public Information Officer, The Secretary, West Bengal Clinical Establishment Regulatory Commission, Standard Insurance Building, Martin Burn Building, 32, Binoy Badal Dinesh Bag, Lal Dighi, Lal Bazar, Kolkata, West Bengal, 700001
2. KOMAL DUTTA DASHORA, President Legal & Compliance for Medica Superspeciality Hospital, 127, E. M. Bypass, Mukundapur, Kolkata - 700099 West Bengal, KOLKATA, 700099


Law Officer & Joint Registrar
West Bengal Information Commission

D.NO- 2923 (Showcause Reply)
04/07/25

LAK.D.NO-



**Office of the West Bengal Clinical Establishment Regulatory
Commission**

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Memo No. 762 /WBCERC/2Q-10/2022

Dated: 25.6.2025

From: Assistant Secretary & SPIO

West Bengal Clinical Establishment Regulatory Commission

To: The Secretary

West Bengal State Information Commission

Khadya Bhaban

11A, Mirza Galib Street

Kolkata – 700 087

**Sub: Reply to the show cause notice in Complaint No. 102186 of
2025 under RTI Act, 2005.**

Sir,

In connection with the subject & reference above, I beg to inform you that as per available records the hearing notice in question was not received at this end and hence I was not present on the date of hearing.

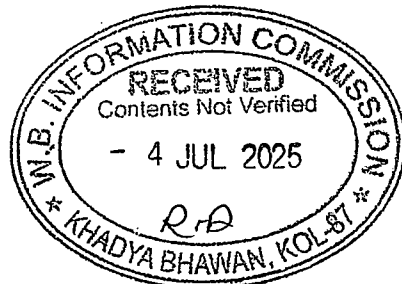
It is pertinent to mention that in recent times I was physically present in your Commission on 3(three) occasions. On two occasions in the appeal case of Shri Bappaditya Saha (Appeal No. 100428 of 2025 under the RTI Act, 2005) and on another occasion in the appeal case of Shri Jiwan Kumar (Appeal No. 100593 of 2025 under the RTI Act, 2005). This may kindly be accepted as my positive gesture towards compliance of the instructions received from the Hon'ble Commission from time to time.

At the same time, it is also intimated that in the instant case information sought by the applicant by his letter dated 01.06.2022 in respect of the Appellate Authority of this Commission, had already been furnished to him vide this Commission's letter No. 646/WBCERC/2022 dated 06.07.2022 (copy enclosed).

Hence, my unintentional absence on the date of hearing, i.e. on 26.05.2025 may kindly be condoned.

Assuring my best compliance of your instruction/direction always.

Encl: As stated.



Yours faithfully

Kam

Assistant Secretary & SPIO
West Bengal Clinical Establishment
Regulatory Commission

T.R.
Heard
26/05/25



Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Memo No. 646/WBCERC/2022

Date: 06.07.2022

To,
Komal Dutta Dashora,
Vice President Legal & Compliance,
Medica Superspeciality Hospital,
127, E.M.Bypass, Mukundapur,
Kolkata-700099

Ref:- Application dated 01.06.2022 by Komal Dutta Dashora

With reference to his application dated 01.06.2022 as mentioned above, this is to inform him that Secretary of this Commission is the Appellate Authority under R.T.I.Act,2005.

This is for his information.

SPIO

West Bengal Clinical Establishment
Regulatory Commission

ofc

Hearing on 05-12-2025

< State Chief Information Commissioner West Bengal <scic-wb@nic.in> >

Tue, 18 Nov 2025 4:21:13 PM +0530

To "wbcerc"<wbcerc@wb.gov.in>

Cc "komal dashora"<komal.dashora@medicasynergie.in>

Please find the attachment, for further details visit our website

West Bengal Information Commission

1 Attachment(s)

WBIC-RTI-C-102186-519-2025...

16.3 KB