

100213/(e)  
28/02/2024

**COMPLAINT UNDER SECTION 20 OF THE RTI ACT, 2005**

Date: 26.02.2024

To  
The Secretary & Registrar,  
West Bengal Information Commission,  
Khadya Bhaban, 11A, Mirza Galib Street,  
Kolkata-700087.  
email: [scic-wb@nic.in](mailto:scic-wb@nic.in)



Sub.: Complaint under Section 20 of the RTI Act, 2005.

Sir,

Most respectfully, I beg to make this complaint against "no response" to my RTI Application made to the Assistant Engineer (Electrical) & Station Manager, Bidhannagar Consumer Care Centre, WBSEDCL, Bidhannagar, Durgapur-713212.

I submitted an RTI Application on 02.01.2024 to the Assistant Engineer (Electrical) & Station Manager, Bidhannagar Consumer Care Centre, WBSEDCL, Bidhannagar, Durgapur-713212, requesting him to supply me certain pieces of information. He duly received the RTI Application on 02.01.2024 itself. (A copy of the said RTI Application is enclosed.)

I was supposed to get the reply within 30 days, that is to say, within 01.02.2024. Today it is 26.02.2024, but I am yet to get the reply. Hence, this complaint under section 20 of the Right to Information Act, 2005.

I, therefore, request you to kindly register a complaint under section 20 of the RTI Act, 2005, against the said officer.

I shall deem it a great favour if you could kindly drop me a line acknowledging such registration of the complaint.

Yours faithfully,

Nirmal Kumar Keshu

(Nirmal Kumar Keshu)

C/o Asha Medical,

H-1, Zonal Centre, Durgapur-713211.

Enclo.: As stated above.

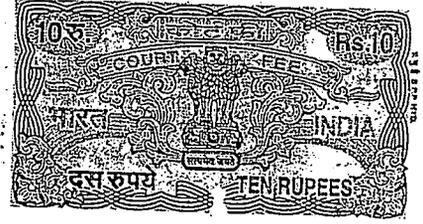
C  
Ad. pl check if  
RTI application  
was sent to the  
appropriate PA.

MD  
28/2/24

BIDHANNAGAR CUSTOMER CARE CENTRE

Received No.: 1310 Dt.: 02/01/24 Date: 02.01.2024  
(Materials received but content not verified)

To  
The AE(E) & SM,  
Bidhannagar Consumer Care Centre, Durgapur,  
WBSEDCL, Bidhannagar,  
Durgapur-713212.



Sub: Application under Right to Information Act (RTI Act).

Sir/Madam,

I am in receipt of a reply dated 12.12.2023 from you. The reply was delivered to me at my shop by a messenger from office on 27.12.2023 i.e. on 15th day after the supposed day when you wrote the reply, though my shop is just 4 (four) kilometres away from your office.

In your reply, you have stated that Mr. Shashi Kant Shah had submitted before you an Application Form for change of ownership, along with (1) a copy of current bill, (2) a copy of Aadhaar Card, (3) a copy of trade license, (4) a copy of property tax, (5) a copy of registered deed, (6) a copy of PAN Card, (7) an NOC of Nirmal Kumar Kesh, and (8) an NOC of Ritu Shah.

But, you have not furnished any copy of those documents.

I visited you office on 29.12.2023 at around 3.00 p.m. One Sikha Gautam was there. On my persistent requests, she allowed me to have a "short look" at the documents. She behaved with me as if I am a "thief" or "intruder". Thereafter, she immediately whisked away the documents saying "it was over" and asking me to immediately leave the place.

In the circumstances, I make this application, under the Right to Information Act, 2005, and request you to furnish a copy of each of the aforesaid documents **within 48 (forty-eight) hours** from the time of receiving this RTI Application at your end.

The illegal change in the consumer's name in the electricity connection that you have unscrupulously done has put me in imminent danger of being deprived of my tenancy right in the tenanted shop room and my right to livelihood and thus my right to life. As the information sought for in this RTI Application concerns my right to livelihood and right to life, the information be provided **within 48 (forty-eight) hours** from the time of receiving this RTI Application at your end in terms of Proviso to Section 7(1) of the Right to Information Act, 2005.

If you refuse to furnish the information to me, then please give me a letter to that effect, so that I can place that letter before the appropriate forum for the appropriate remedies in the matter.

Yours faithfully,

*Nirmal Kumar Kesh*

(Nirmal Kumar Kesh)

Proprietor, Asha Medical,

H-1, Zonal Centre, Durgapur-713211.

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**HEARING ON 18-03-2026**

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**State Chief Information Commissioner West Bengal** < scic-wb@nic.in >

Fri, 20 Feb 2026 3:37:29 PM +0530

To "rmbidhannagar"<rm.bidhannagar@wbsedcl.in>

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Please find the attachment, for further details visit our website

West Bengal Information Commission

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**1 Attachment(s)**

WBIC-RTI-C-100213-576-2024...

16.7 KB